



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

Frontier Communications - Schuyler, Inc.
for quarter ending September 30, 2005

Performance Data	July	August	September	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	6.08	6.25	5.54	5.96
B. Operator Answer Time - Information [730.510(a)(1)]	4.87	5.55	6.35	5.59
C. Repair Office Answer Time [730.510(b)(1)]	13.00	14.00	10.00	12.33
D. Business or Customer Service Answer Time [730.510(b)(1)]	11.00	39.00	4.00	18.00
E. Percent of Service Installations [730.540(a)]	97.37%	96.08%	100.00%	97.82%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	100.00%	100.00%	100.00%
G. Trouble Reports per 100 Access Lines [730.545(a)]	0.80	1.20	1.70	1.23
H. Percent Repeat Trouble Reports [730.545(c)]	8.33%	20.59% *	8.16%	12.15%
I. Percent of Installation Trouble Reports [730.545(f)]	10.53%	5.88%	14.29%	10.23%
J. Missed Repair Appointments [730.545(h)]	5	4	9	6
K. Missed Installation Appointments [730.540(d)]	1	1	1	1

Comments



**State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing**

**Frontier Communications - Schuyler, Inc.
for quarter ending September 30, 2005**